



The Lowther Pavilion and Lowther Gardens

Lowther Terrace, Lytham St Annes , Lancashire, FY8 5QQ

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Access Guide

Introduction

- Services / facilities within the grounds include Lowther Café.
- **Lowther Cafe link (new tab) - click here** (<https://www.accessable.co.uk/venues/lowther-pavilion-cafe>).
- **Essential Companion policy with Access Card link (new tab) - click here** (<https://lowtherpavilion.co.uk/wp-content/uploads/2021/03/Essential-Companion-Policy-Lowther-Pavilion-1.pdf>).

Location

- There is not a bus stop within 150m (164yds) of the venue.
- The nearest National Rail station is Lytham.
- There is not a tram stop within 150m (164yds) of the venue.

Opening Times (Lowther Gardens)

- The venue is open 24hrs.

Opening Times (Theatre Box Office)

- Monday 10:00 - 18:00.
- Tuesday 10:00 - 18:00.
- Wednesday 10:00 - 18:00.
- Thursday 10:00 - 18:00.
- Friday 10:00 - 18:00.
- Saturday 10:00 - 18:00.
- Sunday 10:00 - 18:00.

Comments

[View](#)

- The theatre is also open for performances outside of these hours.

Parking

Photos



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- The venue does have its own car park.

Venue Car Park

[View](#)

- Parking is £3 all day for all users.
- The car park is located in front of the venue.
- The car park type is open air/surface.

- Parking spaces for Blue Badge holders do not need to be booked in advance.
- There is/are 7 Blue Badge parking bay(s) within the car park.
- The dimensions of the Blue Badge parking bay(s) are 230cm x 500cm (7ft 7in x 16ft 5in).
- The nearest Blue Badge bay is 10m (10yd 2ft) from the main entrance.
- The furthest Blue Badge bay is 20m (21yd 2ft) from the main entrance.
- The route from the car park to the entrance is accessible to a wheelchair user with assistance.
- Assistance may be required because there is/are slopes/ramps.
- The car park surface is tarmac.
- There is not a road to cross between the car park and the entrance.
- The car park does not have a height restriction barrier.

Drop-off Point

[View](#)

- There is a designated drop off point.
- The drop off point is located adjacent to the main entrance.

Outside Access (Theatre Main Entrance)

Photos



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Entrance

[View](#)

- This information is for the entrance located to the right side of the venue.

- There is ramped/sloped or stepped access at this entrance.
- There is not a bell/buzzer.
- There is not an intercom.
- The main door(s) open(s) automatically.
- The door(s) is/are single width.
- The width of the door opening is 160cm.
- There is a small lip on the threshold of the entrance, with a height of 2cm or below.

Ramp/Slope

View

- The ramp/slope is located to the left as you face the entrance.
- The gradient of the ramp/slope is slight.
- The ramp/slope is permanent.
- There is a level landing at the top of the ramp/slope.
- There is a/are handrail(s) at the ramp.
- The handrail(s) is/are on both sides.
- The width of the ramp/slope is 115cm (3ft 9in).
- The ramp/slope does bypass the step(s).

Step(s)

View

- The step(s) is/are located in front of the entrance.
- There is/are 1 step(s).
- The step(s) is/are clearly marked.
- The step(s) has/have tactile paving at the top and bottom.
- The height of the step(s) is/are not between 15cm and 18cm.
- The height of the step(s) is/are 13cm.
- There is not a/are not handrail(s) at the step(s).

Reception (Box Office)



Photos



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- The desk/counter is 12m (13yd 4in) from the entrance.
 - There is level access to the desk/counter from the entrance.
 - The desk/counter is medium height (77cm - 109cm).
 - The desk/counter has a low (76cm or lower) section.
 - The lighting levels are medium.
 - There is a hearing assistance system.
 - The type of system is a portable loop.
 - Staff are trained to use the system.

Inside Access



Photos



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- There is level access to the service(s).
 - This venue does play background music.
 - Music is played within the theatre.
 - Motorised scooters are allowed in public parts of the venue.
 - The lighting levels are medium.

Entrance (Theatre Entrance)



Photos



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- This information is for the entrance located beyond reception.

Entrance

View

- There is step-free access at this entrance.
- The main door(s) open(s) towards you (pull).
- The door(s) is/are double width.
- The door(s) is/are heavy.
- The width of the door opening is 160cm.

Comments

View

- During performances these doors are manned.

Theatre



Photos



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- There are designated spaces for wheelchair users.
 - Designated seating is located in in the first four rows.

- Wheelchairs are left with you.
- A companion may sit with you.
- Companions sit next to the patron.
- It is 40m (43yd 2ft) from the designated seating area to the nearest accessible toilet.
- This venue does not provide audio described performances.
- There is a hearing assistance system.
- The hearing system is a fixed loop.
- Staff are trained to use the hearing system.
- A deposit is not required for the sound enhancement system.
- The rows suitable for hearing loops are All rows.
- There is not a wheelchair to borrow.
- Concessions are not available.
- Assistance dogs are allowed in the auditorium.

Comments

[View](#)

- The seating in the first four rows is removable and can be altered to provide any combination of wheelchair spaces.

Level Change (Theatre Raked Seating)

Photos



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- There is a/are step(s) to access this area/service.
 - The step(s) is/are located in the central aisle of the raked seating.
 - There is/are 15+ step(s) to the area/service.
 - The lighting levels at the step(s) are low.
 - The step(s) is/are clearly marked.

- The step(s) is/are medium height (11cm - 17cm).
- There is not a/are not handrail(s) at the step(s).

Eating and Drinking (Bar Area)

Photos



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- The following information is for the bar.
 - The bar is located ahead and to the right as you enter the main entrance.
 - The bar does not serve food.
 - Full table service is not available.
 - Food or drinks are ordered from the service counter.
 - Food or drinks can be brought to the table.
 - There is not a lowered section at the counter.
 - No tables are permanently fixed.
 - No chairs are permanently fixed.
 - Some chairs have armrests.
 - The nearest table is approximately 10m (10yd 2ft) from the bar entrance.
 - The distance between the floor and the lowest table is 60cm (1ft 12in).
 - The distance between the floor and the highest table is 72cm (2ft 4in).
 - The standard height for tables is 72cm.
 - There is ample room for a wheelchair user to manoeuvre.
 - Plastic / takeaway cups are available.
 - Plastic / takeaway cutlery is not available.
 - Drinking straws are available.
 - Children are welcomed in the bar area.
 - Menus are wall only.
 - Menus are not available in Braille.
 - Menus are not available in large print.

- Picture menus are not available.
- Menus are clearly written.
- Menus are presented in contrasting colours.

Standard Toilet(s)

Photos



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Availability and Location of Standard Toilets

[View](#)

- Standard toilet facilities are available.

Access to Standard Female Toilet(s)

[View](#)

- The female toilet facilities that were surveyed are located within the theatre entrance foyer.
- The female toilet(s) is/are approximately 10m (10yd 2ft) from the main entrance.
- Inside the venue, there is level access to the female toilet(s).
- Lighting levels are medium.

Access to Standard Male Toilet(s)

[View](#)

- The male toilet facilities that were surveyed are located within the theatre entrance foyer.
- The male toilet(s) is/are approximately 3m (3yd 10in) from the main entrance.
- Inside the venue, there is level access to the male toilet(s).
- Lighting levels are medium.

Parks and Gardens (Lowther Gardens)

Photos



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- The park or garden does have footpaths.
 - The path(s) has a / have tarmac surface(s).
 - The majority of the path(s) is / are wide enough for wheelchair users.
 - There are slight and steep slopes on the paths.
 - There are bench seats situated along the paths for people to rest.

Access Point (Gardens Entrance - Seafront)

Photos



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Access Point

View

- This information is for the access point located to the front of the gardens facing the seafront.
- There is an information board/map at this access point.
- There is step-free access at this access point.
- There is no gate at this access point.
- The width of the gap is 150cm.
- There are bollards at this access point.

Access Point (Gardens Entrance - Woodville Terrace)

Photos



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Access Point

[View](#)

- This information is for the access point located at the rear of the gardens in Woodville Terrace.
- There is an information board/map at this access point.
- There is step-free access at this access point.
- There is no gate at this access point.
- The width of the gap is 150cm.
- There are bollards at this access point.

Accessible Toilet (External Toilets)

Photos



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- Accessible toilet facilities are available.

Location and Access

[View](#)

- The toilet is not for the sole use of disabled people.
- There is pictorial signage on or near the toilet door.

- This accessible toilet is approximately 25m (27yd 1ft) from the main entrance.
- This accessible toilet is located within the car park.
- There is not level access to this accessible toilet.

Features and Dimensions

View

- This is a shared toilet.
- A key is required for the accessible toilet.
- The key is a radar key.
- The key can be obtained from a member of staff.
- The door opens outwards.
- The door is locked by a locking handle.
- The width of the accessible toilet door is 88cm (2ft 11in).
- The door is heavy.
- The dimensions of the accessible toilet are 170cm x 220cm (5ft 7in x 7ft 3in).
- There is sufficient turning space in the cubicle for a wheelchair user.
- There is a lateral transfer space.
- As you face the toilet pan the transfer space is on the right.
- The lateral transfer space is 86cm (2ft 10in).
- There is a dropdown rail on the transfer side.
- There is a flush, however it is not on the transfer side.
- The tap type is sensor.
- There is a mixer tap.
- There is an emergency alarm.
- Disposal facilities are available in the cubicle.
- There is a/are sanitary disposal units.
- There is a/are coat hook(s).

Position of Fixtures

View

- Wall mounted grab rails are available for the toilet.
- As you face the toilet the wall-mounted grab rails are on the left.
- There is not a shelf within the accessible toilet.

- There is a mirror.
- Mirrors are placed at a lower level or at an angle for ease of use.
- The height of the toilet seat above floor level is 45cm (1ft 6in).
- There is a hand dryer.
- The hand dryer cannot be reached from seated on the toilet.
- The hand dryer is not placed higher than 100cm (3ft 3in).
- There is not a towel dispenser.
- There is a toilet roll holder.
- The toilet roll holder can be reached from seated on the toilet.
- The toilet roll holder is not placed higher than 100cm (3ft 3in).
- There is a wash basin.
- The wash basin cannot be reached from seated on the toilet.
- The wash basin is placed higher than 74cm (2ft 5in).
- The height of the wash basin is 83cm (2ft 9in).

Colour Contrast and Lighting

[View](#)

- The contrast between the external door and wall is poor.
- The contrast between the internal door and wall is good.
- The contrast between the wall-mounted grab rail(s) and wall is good.
- The contrast between the dropdown rail(s) and wall is poor.
- The contrast between the walls and floor is good.
- The lighting levels are medium.

Baby Change Facilities

[View](#)

- Baby change facilities are located within the venue.
- Baby change facilities are located within the accessible toilet.
- The height of the baby change table once extended is 100cm (3ft 3in).

Standard Toilet(s) (External Toilets)



Photos



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Availability and Location of Standard Toilets

[View](#)

- Standard toilet facilities are available.

Access to Standard Shared Toilet(s)

[View](#)

- The shared toilets that were surveyed are located within the car park.
- The shared toilet(s) is/are approximately 25m (27yd 1ft) from the main entrance.
- Inside the venue, there is not level access to the shared toilet(s).
- Lighting levels are medium.

Level Change (External Toilets)



Photos



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- There is a ramp/slope to access this area/service.
 - The ramp/slope is located leading to the facilities.
 - The ramp/slope gradient is slight.
 - The width of the ramp/slope is 75cm (2ft 6in).

Accessible Toilet



Photos



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- Accessible toilet facilities are available.

Location and Access

[View](#)

- There is pictorial signage on or near the toilet door.
- This accessible toilet is approximately 12m (13yd 4in) from the main entrance.
- This accessible toilet is located within the theatre entrance foyer.
- There is level access to this accessible toilet.

Features and Dimensions

[View](#)

- This is a shared toilet.
- A key is not required for the accessible toilet.
- The door opens outwards.
- The door is locked by a lever twist.
- The width of the accessible toilet door is 85cm (2ft 9in).
- The door is heavy.
- The dimensions of the accessible toilet are 210cm x 230cm (6ft 11in x 7ft 7in).
- There is sufficient turning space in the cubicle for a wheelchair user.
- There is a lateral transfer space.
- As you face the toilet pan the transfer space is on the left.
- The lateral transfer space is 125cm (4ft 1in).
- There is a dropdown rail on the transfer side.
- There is a flush on the transfer side.
- The tap type is lever.
- There is not a mixer tap.
- There is an emergency alarm.
- The emergency pull cord alarm is not fully functional.

- The alarm was out of reach (higher than 10cm (4") from floor) when surveyed.
- Disposal facilities are available in the cubicle.
- There is a/are non-infectious waste, sanitary and waste paper pedal bin disposal units.
- There is not a/are not coat hook(s).

Position of Fixtures

View

- Wall mounted grab rails are available for the toilet.
- As you face the toilet the wall-mounted grab rails are on both sides.
- There is not a shelf within the accessible toilet.
- There is not a mirror.
- The height of the toilet seat above floor level is 48cm (1ft 7in).
- There is a hand dryer.
- The hand dryer cannot be reached from seated on the toilet.
- The hand dryer is placed higher than 100cm (3ft 3in).
- The height of the hand dryer is 115cm (3ft 9in).
- There is a towel dispenser.
- The towel dispenser cannot be reached from seated on the toilet.
- The towel dispenser is placed higher than 100cm (3ft 3in).
- The height of the towel dispenser is 137cm (4ft 6in).
- There is a toilet roll holder.
- The toilet roll holder can be reached from seated on the toilet.
- The toilet roll holder is not placed higher than 100cm (3ft 3in).
- There is a wash basin.
- The wash basin cannot be reached from seated on the toilet.
- The wash basin is placed higher than 74cm (2ft 5in).
- The height of the wash basin is 91cm (2ft 12in).

Colour Contrast and Lighting

View

- The contrast between the external door and wall is good.
- The contrast between the internal door and wall is good.

- The contrast between the wall-mounted grab rail(s) and wall is poor.
- The contrast between the dropdown rail(s) and wall is poor.
- The contrast between the walls and floor is good.
- The lighting levels are medium.

Baby Change Facilities

[View](#)

- Baby change facilities are located within the venue.
- Baby change facilities are located within the accessible toilet.
- The height of the baby change table once extended is 81cm (2ft 8in).

Additional Info

- Documents are not available in Braille.
- Documents are not available in large print.
- A bowl of water can be provided for an assistance dog.
- A member of staff trained in BSL skills is not normally on duty.